Hi Ritesh and Vinuta,

Please go through the below requirement for a POC (Clinical App). Let’s discuss it post lunch. List down what all custom objects, profiles and other components we will require.

And also list any questions that you’ll come across.

Thanks,

Abhijit

**From:** Ketan Kamat   
**Sent:** Thursday, January 12, 2017 10:21 PM  
**To:** Ajra Hede <[ajra\_hede@persistent.com](mailto:ajra_hede@persistent.com)>; Abhijit Fadte <[abhijit\_fadte@persistent.com](mailto:abhijit_fadte@persistent.com)>  
**Subject:** RE: Clinic App requirements

Thanks Ajra.

Let me rephrase these -  Clinical Portal/App:

1. User of system:
   1. Guest user
   2. Patient
   3. Receptionist
   4. Doctors
   5. Admin
2. Clinical Portal should be accessible to public:
   1. Public should be able to book appointment as guest user after verification by email (or sms??  - is this possible?)
   2. While booking appointment as guest user, user should not be able to see names of other patients -  they should only see if there are slots available
   3. Public should be able to register and create login
   4. Contact us form
   5. Facilities available at clinic should be displayed
3. Patients should be able to login:
   1. Modify personal details/profile
   2. View their medical history
   3. View payment details
4. Receptionist:
   1. Can register patients
   2. Book appointments
   3. Update if patients turned up or not
   4. Update payments done by patients
5. Doctors:
   1. Can view patient profile
   2. View and Update patient history
   3. Update patient diagnosis and prescriptions  - cannot update past diagnosis or prescriptions
   4. Update payment details
6. Email:
   1. Reminders can be sent to the patients for their upcoming appointments.
   2. Details of payment done to be emailed
7. Receptionists/Admins can come up with couple of reports/dashboards for analysis purpose to the Clinic authorities:
   1. Total patient count daily/monthly/yearly basis
   2. Total payments received

Thinking of complaints, mobile??

Please let me know if any additions.

Regards,

Ketan

**From:** Ajra Hede   
**Sent:** Thursday, January 12, 2017 6:12 PM  
**To:** Ketan Kamat <[Ketan\_Kamat@persistent.com](mailto:Ketan_Kamat@persistent.com)>; Abhijit Fadte <[abhijit\_fadte@persistent.com](mailto:abhijit_fadte@persistent.com)>  
**Subject:** Clinic App requirements

Hi,

PFB, requirements for Clinic App POC:

Users of the app are Patients, Receptionists and Doctors.

1. Site should be accessible to public.
2. Patients should be able to login and get more details.
3. Receptionist can enter preliminary details while registering patients as well should be able to register patients appointments.
4. Patient should be able to register appointment.

Please add/update any requirement above, if I have missed any.

Could add below requirements as per my understanding. Please check.

1. Reminders can be sent to the patients for their upcoming appointments.
2. Receptionists/Admins can come up with couple of reports/dashboards for analysis purpose to the Clinic authorities.

Regards,

Ajra